

# Business Analyst

## About the role:

Directly reporting to the Operational Excellence Manager, as the Business Analyst (BA) you will work across all segments of the MAAS Group Holdings for all internal Business Excellence Initiatives relating to People, Process and Systems.

The BA will bridge the gap between technical specialists, project managers and executive leadership groups ensuring solutions are effectively defined and delivered. As the BA you will work closely with Business Unit leaders to progress strategic initiatives that support profitability and scalability of their business.

This fulltime role is based out of MGH Head Office at Dubbo.

## Duties include:

- Gather and analyse critical information and data, eliciting and documenting functional and non-functional (technical) requirements
- Managing the “as is” and “to be” process
- Discover primary business objectives by analysing processes, technologies and systems
- Business process mapping: Provide clear, concise project plans and effectively manage them
- Liaise with other IT professionals such as developers, administrators and system architects to ensure solutions are correctly implemented
- Build, develop and maintain strong working relationships with internal and external stakeholders

## Knowledge & Skills required include:

- Minimum 3 years experience in a Business Analyst role with employees >100
- Experience managing digital and data projects and applying project management best practice
- Proven experience implementing complex technical solution projects
- Experience with rollout of Microsoft Dynamics 365 is highly desirable
- Strong stakeholder management experience, a clear communicator with the ability to build relationships.
- A person who is approachable with excellent interpersonal skills combined with the ability to influence peers
- Outstanding work ethic and commitment to customer service

This is an exciting new opportunity in a fast moving diverse Company with opportunity for career growth.

Applications may be considered for candidates to be based in the Company's office at Homebush.

***At Maas Group our employees are our best asset and we pride ourselves on looking after you.***

***We engage, reward, and recognise our employees.***

***Come and join us, be part of our successful growing team, in what are exciting times for Maas Group and our employees.***

If this opportunity fits your experience and background, we encourage you to submit your application via Seek.

You can learn more about Maas Group Holdings by visiting our website. <https://maasgroup.com.au/>